



## Notice about Covid-19 precautions

We are happy to welcome guests back to Treworrey Manor. We truly hope you have a fun and relaxing time after a long lockdown. We have had to make a few changes, however, in order to comply with more stringent cleaning and safety protocols. Some of the changes may differ from the guest information in the display book provided, and we would very much appreciate your cooperation.

**Games Room:** We are very sorry that the games room will be closed during your stay. We have determined that as an enclosed shared space which is generally unmonitored, we cannot safely maintain the cleanliness and disinfection required to keep our guests safe and healthy. We ask our guests to please bring their own tennis racquets and balls for use on the tennis court, as well as footballs and other sporting implements and toys for use during your stay.

The **Laundry Room** will be open, however, as I am in and out of there frequently and will be able to ensure that it is kept clean and safe to use. There are also wall-mounted **hand sanitising stations** installed in all the cottages and the laundry room.

The **Swimming Pool** will be open as long as guests can maintain social distancing. We will provide cleansing wipes for the lounge chairs. There is a combination lock on the gate (this is safer as there are sometimes small children about).

**Recycling:** We are using the council-provided recycling bags and boxes, which are located along the wall outside the laundry room. I will be changing these frequently and disinfecting them after each use. Please **rinse** your jars, cans and bottles before placing them in the appropriate

receptacle. **Red sack** for plastics and cans and other metals, **orange sack** for cardboard, **blue sack** for paper, and **black box** for glass bottles and jars.

**Composting:** We have removed the composting caddies from the kitchens in each cottage. It simply isn't sanitary to continue with composting at this time, and Cornwall Council still does not accept food waste for composting. Please place your leftover food in the paper composting bags you'll find in the cupboard under your kitchen sink, and place it in your rubbish bin.

**Some items may be missing** – to reduce the risk of touch contamination, we have been advised to remove as much as possible from the cottages. This means that decorative cushions and throws, ornaments, books, paper information leaflets, toys and games have been kept to a minimum. We have also reduced the quantity of kitchen equipment and crockery. If there is an item that you need that is not there in your kitchen, please don't hesitate to text or phone me and I will provide it for you.

### **Before your departure:**

**Please strip your beds** – We would be grateful if you would strip your beds and place your bed linens in the transparent plastic sacks provided. This will be much safer for our cleaners, as Government protocol considers that removing bedding could make the virus airborne (if it is there).

**Please fill the dishwasher** with a full load of crockery and cutlery and set it running before leaving (but do not empty it). This will facilitate ensuring the property is clean, disinfected and ready for the next guests.

**Please empty all bins** (including bathroom bins), and place into black rubbish bins outside the laundry room.

Please don't hesitate to contact either **Debbie (07557 095592)** or **Jim (07901 932002)** on our mobiles if you have any questions or concerns. 1<sup>st</sup> July 2020.

Thank you very much for your help and cooperation and enjoy your stay!

