



ACCESS STATEMENT FOR COACH HOUSE COTTAGES

INTRODUCTION

We aim to cater for the needs of all our guests in our family run cottage complex at Treworgey Manor. The following statement summarises our facilities and services provided. Because of their historic nature, it was impossible to make many accessibility provisions at the time of conversion. We have tried to provide as much information as possible in the statement but if you have any questions, please do call. We look forward to welcoming you.

PRE-ARRIVAL

We have our own website (www.treworgey.co.uk) and are listed on the Visit Cornwall website. Full details of directions to the cottages are contained within our brochure or on our website.

Bookings/ enquiries may be made via email, fax, phone/text or post.

The nearest bus stop is in the village of St Cleer - a walk of about 1 mile (45 minutes).

The nearest train station (Liskeard) is 3 miles away - there usually taxis waiting for the trains.

We can arrange for shopping to be delivered - either directly with us or through Tesco's.

NB - There is an extremely limited range of accessibility products/services locally - there are fully compliant toilets in Morrisons Supermarket but the main town (Liskeard) has very steep hills and limited accessibility to many shops.

ARRIVAL & CAR PARKING FACILITIES

There is sufficient parking for two vehicles at the front of each cottage.

Luggage may be unloaded at the front of the cottage.

All entrances have granite steps up to the front doors. The keys are in the doors. The owners are on site to welcome guests into each cottage.

The yard has a loose gravelled finish.

The rear access is pedestrian only and is through the cottage's rear garden, laid to lawn.

EXTERNAL SHARED AREAS

There is a **Laundry Room** with washing facilities including separate dryer and washing machines. There is an ironing board and iron available. There is a wall mounted First Aid kit. The room is well lit with a hard tiled floor.

There is a **Games Room** with Table Football and a Pool Table. The area is well lit with a hard tiled floor.

There is a hard **Tennis Court** with fenced surround with access gained across a lawn. There is bench seating adjacent to the court.

There is an unsupervised **Swimming Pool** with a locked fenced enclosure. It has a hard slab area surrounding the pool with plenty of chairs and recliners. Access is via the back gardens which are laid to lawns. There is ladder access in to the pool not steps. User's Safety Instructions are contained in each cottage as well as being displayed poolside.

The **Complex** is set within 35 hectares of a private estate with access via traditional gates - there are several public footpaths which cross the estate but none of the paths are made up. The main driveway is hard rolled gravel.

THE COTTAGES

There are 4 cottages set around a gravelled courtyard. Each cottage has its own entrance set up granite steps.

The Coach House has its own gravelled parking area with access to the front door gained via a raised decking area - this is non-slip.

Each cottage is finished in the same fashion and standard - as the properties are listed, the design had to utilise existing openings and levels. Some doorways are lower than normal.

Bedrooms are all on the first floor together with the main bathrooms and all the cottages (except Middle Barn) have a Shower Room downstairs.

All floors and stairs have stained floorboards with large central rugs with non-slip underlay.

All rooms are well lit and have individual off-peak heaters. All walls are painted white so that there is good contrast.

Light switches and power points are easily accessible.

Kitchens and Shower Rooms have sheet vinyl flooring.

Grab handles provided to each Shower.

Furniture is serviceable and moveable and there are plenty of chairs (both armed and non-armed). It is both modern and of a period to match the properties.

Freeview TVs and DVD players are provided with remote controls - DVD's available for rent.

Mobile phone coverage is variable in the cottages and the area (O2 & Vodaphone best and Orange is very poor) - there is limited free WiFi available in the cottages.

Fire Evacuation procedures are summarised in the cottages.

No smoking is allowed anywhere inside the cottages but is allowed outside.

Further information is contained within the cottage information packs.

COTTAGE GARDENS

Each gardens has a non-slip decking area with a step down to the lawn. There are garden chairs, tables, parasols and a bar-be-ques in each garden.

Each garden is enclosed either with a wall or a hedge. There is a gate to the outer gardens.

ADDITIONAL INFORMATION

Information folder with Emergency/Doctors numbers is produced in size 12 font (can be increased on request). Liskeard Community Hospital (2 miles) is available for minor injuries.

CONTACT INFORMATION - owners on site at most times

Address: Coach House Cottages, Treworgey Manor, Liskeard PL14 6RN

Telephone:- 01579 347755

Fax:- 01579 345441

Website:- www.treworgey.co.uk

Email:- cottages@treworgey.co.uk

Local Tourist Information Centre - 01872 322900

Train information and taxi numbers available from owner's office.

We would welcome your feedback to help us to improve our accessibility procedures and provisions so please get in touch with us and let us know your thoughts.

Coach House Cottages - January 2014